

SPARTA ID General Terms and Conditions

(hereinafter referred to as “**the Terms and Conditions**”)

I.

General

1. The present Terms and Conditions deal with the SPARTA ID service (hereinafter referred to as “**the Service**”) provided by AC Sparta Praha fotbal a.s., having its registered office at Tř. Milady Horákové 1066/98, Prague 7, Post Code No. 17000, Company Reg. No.: 46356801, registered in the Commercial Register administered by the Municipal Court in Prague, file ref. no. B 2276 (hereinafter referred to as “**the Operator**”).
2. The Service includes creation and administration of the SPARTA ID user account (hereinafter referred to as “**the SPARTA ID Account**”) of the user (hereinafter referred to as “**the User**”), through which the User is authorised to use other services provided by the Operator, e.g. the access to the premium content of the website “www.sparta.cz”, access to the “SPARTA” Wi-Fi network on the premises of the Operator’s stadium, logging in the client zone on the www.fanshopsparta.cz and www.ticketportal.cz websites and others (hereinafter referred to as “**the Follow-up Services**”) (the Terms and Conditions for the use of individual Follow-up Services are available on the Operator’s website). The Service furthermore includes the e-mail communication of the Operator with the User on the day of the User’s birthday. The User shall take cognisance of the fact that the scope and number of the Follow-up Services can change and the Operator does not guarantee, through the present Terms and Conditions, the functioning of any Follow-up Service.
3. For registration of a service it is necessary to complete the form, which is available on the website “id.sparta.cz”. This website includes also access to the rules, including instructions for the filling in of the form and the sending thereof. For complete finishing of the registration process, the User is obliged to observe the instructions sent in the confirmation e-mail, which is to be sent by the Operator to the e-mail address stated during the commencement of the registration process. In the case that the User fails to complete registration within 24 hours, a repeated notification is sent with a reference to completion of the registration process. The Operator reserves the right to refuse or cancel the User’s registration at any time, even without stating any reason. The Operator is also authorised, at their discretion, to delete the SPARTA ID Accounts. The Operator is authorised to change the rules for registration and access to the Service.
4. The Operator is authorised to suspend or cancel the User’s access to the Service in the case that the User breaches, during the use of the Service, provisions of the present Terms and Conditions or of the terms and conditions of use of individual Follow-up Services or legal regulations. No entitlement to liquidated damages arises in the cases provided for in this paragraph.
5. For registration of the Service it is necessary for the User to be over 16 years of age. For persons under 16 the Operator reserves the right to require the consent of their legal representative with execution of the registration or to refuse their registration without any further explanation.
6. Multiple registrations (registrations of the same e-mail address) are not permitted.

II.

Personal data protection

1. For the purposes of provision of the Service, the Operator processes identification and contact data of the Service User, including all their updates made on the part of the User, and also the data concerning the date and time of registration and its possible end.

2. In the case that the User granted their consent with cookies determined for marketing purposes, the Operator shall process records concerning behaviour on the Operator's websites for the purpose of development and increase of quality of products and Services.
3. For the use of the Follow-up Services the Operator shall pass, at the request and after confirmation of the Service User, the latter's identification and contact filled in during registration of the SPARTA ID Account. This data shall be passed to individual Follow-up Services after your consent to the Business Terms and Conditions of the given Follow-up Service and confirmation that you are interested in using the identification and contact data from the SPARTA ID Account for the Follow-up Service.
4. You can find complete information on the processing of personal data of the Service User on www.sparta.cz/ochrana-soukromi/sparta-id.
5. The User is obliged to state their data truly and fully. The Operator consistently recommends entering a password different from other passwords of the User during registration.

III.

Logging in

1. Logging in takes place exclusively online on the id.sparta.cz website. The User shall fill in their data according to the Operator's instructions.
2. In the case of a forgotten password the User shall fill in, on the id.sparta.cz website, the e-mail address entered during the registration process. The Operator shall send a reference to the password change form to this address. After entering the new password according to the instructions, the User is automatically logged into the SPARTA ID Account.
3. The password can be changed within the SPARTA ID Account.

IV.

Use of the SPARTA ID Account

1. The User is obliged to protect their registration data and access data from their misuse on the part of another person.
2. The Users are obliged to use the Service in such a way that their use shall not exclude other Users, the use of the websites shall not be complicated for other Users and that the functionality of the websites or provision of the Services by the Operator shall not be endangered or damaged.
3. The User is obliged to provide the required data truly and is obliged to inform the Operator about their change in accordance with specific rules for their update, as specified by the Operator.
4. The Users are not authorised to bypass or interfere in the software protection of the SPARTA ID Account and to interfere in its operation especially by sending the automatically generated unsolicited notices or automatically generated accesses to the SPARTA ID Account.
5. The User is authorised to cancel the SPARTA ID Account at any time. For this purpose the User is obliged to contact the Service administrator on

zcentrum@sparta.cz, who finishes the cancellation process. In that case the Operator is obliged to cancel the SPARTA ID Account and to erase personal data relating to the User, except for the data which the Operator is authorised to process even without the User's consent.

V.

Other provisions

1. Legal relations arising during provision of the Service by the Operator and the use of the Service by the User and in connection therewith shall be governed by the present Terms and Conditions and by legal regulations of the Czech Republic.
2. Should any provision of the present Terms and Conditions be or become invalid or inefficient, it shall be replaced with such a provision of the valid legal regulations whose meaning is as near as possible to the invalid or inefficient provision. The invalidity or inefficiency of a provision shall be without prejudice to validity of the present Terms and Conditions.
3. The Operator is authorised to change these Terms and Conditions. It shall publish the information on such a change on the website on which the Service is provided, not later than 30 days before the effective date of the change.
4. Provision of the Service is free of charge. The Operator is authorised to interrupt or terminate provision of the Service and of its Follow-up Service at any time. After the end of provision of the Service the User loses especially the access to the SPARTA ID Account which was made accessible to them within the framework of the Service.
5. The Operator operates the Service on the basis of its own decision and in the form and functionality scope specified by it. The Operator states that in spite of the care which it dedicated to provision of the service it is not possible to exclude its temporary, partially or complete non-functioning. Such non-functioning shall not establish, regardless of its scope and duration, any entitlement of the Users or third parties to liquidated damages or provision of any discount or substitutive performance.

The present Terms and Conditions shall enter into force and shall become effective on 21 May 2018.